

EXPERT EMPIRES TERMS AND CONDITIONS

USE OF INFORMATION

I understand the information supplied gives Expert Empires [Seriously Fun Business Ltd] permission to communicate with me by mail, email, or phone to relay special offers, announcements and information I may find valuable in my business.

I further understand that the event(s)/meetings I'm attending contain confidential copyrighted information that may not be copied or reproduced without written consent from Expert Empires.

We offer free content and promotional emails as a service to our customers. We will send communication periodically outlining special events, current products, specials and deals. However, you may 'opt-out' or unsubscribe by following any unsubscribe instructions in any email you receive from us. After doing so, if you have opted out of receiving all emails you will not receive future communications (as applicable), unless you open a new account, enter a contest, or otherwise subsequently sign up to receive communications again.

TERMS OF BOOKING (LIVE EVENTS/TRAININGS)

I understand that all orders placed on site are considered final once payment is received and cannot be cancelled or refunded.

I understand that all remote/distance sales (i.e. online or over the phone) are considered final 14 days from date of payment being received. Should I request a refund on or before 14 days from the date of sale, I will supply written notice of said request (Email is acceptable) to hello@expertempires.com. All cancellations and refunds must be authorised by Expert Empires.

Further Product Return Requirements and Conditions:

1. Written detailed reasons for cancellation should accompany my written notice of cancellation.
2. A copy of my sales receipt indicating payment type must accompany written notice of cancellation.
3. My name, address, telephone number and email address must be legible and contained within my written notice of cancellation.

Approval of Refund Request

I understand there will be no consideration or authorisation for a refund without meeting all cancellation requirements and conditions outlined above.

I understand upon approval of my refund request, any payments made under this written contract of sale will be refunded within 10 business days.

Expert Empires will not be responsible for honouring refunds that do not follow the process outlined above.

Payment Plans

I understand that if I purchase on a payment plan, I am obligated to make all payments on time. If an instalment payment fails and remains uncollected for 30 days, then the entire outstanding balance of the payment plan will become due immediately.

Changes to Live Events/Trainings

Whilst every effort is made to avoid changes to any live seminar or workshop, Expert Empires reserves the right to make changes to venues, speakers, or dates if necessary. In this case you will be notified no later than 30 days before the event. Expert Empires reserves the right to change venues of live events to anywhere within a 25 mile radius up to 4 weeks before the event itself. Expert Empires also reserve the right to change speakers.

All advertised times are approximate and subject to change. It is your responsibility to make appropriate arrangements to ensure that you arrive at the venue in sufficient time in case the event starts early, and to ensure that you are able to stay until the close of the event, should you wish to, if it overruns. We will not be responsible to make any refund or meet the costs of any alternative travel arrangements or for any loss of enjoyment or other indirect loss as a result of an event not running to the precise advertised times.

Whilst every effort is made to ensure all events run as planned, in certain exceptional circumstances beyond our control, cancellation, postponement or alteration of the event may be necessary. This includes, but is not restricted to, natural disasters, acts of terrorism, and speaker illness. In the event of any cancellation, postponement or alteration You will not be entitled to a refund. No scheduled speakers may be considered as headline acts, regardless of their relative fame or prominence in the billing, and so cancellation by a speaker/artist will not entitle you to a refund, regardless of their position on the bill.

It is Your responsibility to check that the Event has not been cancelled, rescheduled or altered. Information on such matters will be made available on behalf of Expert Empires as soon as reasonably practicable on the Expert Empires website. Customers are advised that the website cannot always be updated immediately and that circumstances giving rise to cancellation, postponement or alteration can sometimes arise immediately prior to an Event.

Changes to your booking (excluding events paid by refundable deposit)

If the event you have booked for is hosted on multiple dates (i.e. it isn't a 'one off' event) then you may move the date of your attendance at no additional charge, providing you give a minimum of 30 days notice. You may do this via email to hello@expertempires.com.

If you would like to move your attendance date within 30 days of the event, a 10% admin fee is payable.

If you would like to move your attendance date within 14 days of the event, a 20% admin fee is payable.

If you would like to move your attendance date within 7 days of the event, a 30% admin fee is payable.

If you do not attend the date you have booked for, and do not give prior notice, you are not entitled to a refund or to attend any future date that may be available.

Changes to your booking (for events paid by refundable deposit)

If the event you have booked for is hosted on multiple dates (i.e. it isn't a 'one off' event) then you may move the date of your attendance at no additional charge, providing you give a minimum of 14 days notice. Therefore, if you are within 14 days of the date of the event you have booked for, you cannot change your date of your attendance, and if you do not attend that date you will lose your deposit. You may move your attendance date **one time only**. You may do this via email to hello@expertempires.com.

TERMS OF BOOKING (MASTERMIND PROGRAMMES)

I understand that all orders placed on site are considered final once payment is received and cannot be cancelled or refunded.

I understand that all remote/distance sales (i.e. online or over the phone) are considered final 14 days from date of payment being received. Should I request a refund on or before 14 days from the date of sale, I will supply written notice of said request (Email is acceptable) to hello@expertempires.com. All cancellations and refunds must be authorised by Expert Empires.

Further Product Return Requirements and Conditions:

1. Written detailed reasons for cancellation should accompany my written notice of cancellation.
2. A copy of my sales receipt indicating payment type must accompany written notice of cancellation.
3. My name, address, telephone number and email address must be legible and contained within my written notice of cancellation.

Approval of Refund Request

I understand there will be no consideration or authorisation for a refund without meeting all cancellation requirements and conditions outlined above.

I understand upon approval of my refund request, any payments made under this written contract of sale will be refunded within 10 business days.

Expert Empires will not be responsible for honouring refunds that do not follow the process outlined above.

Payment Plans

I understand that if I purchase on a payment plan, I am obligated to make all payments on time. If an instalment payment fails and remains uncollected for 30 days, then access to products and services will be paused, any bonuses given at the time of sale will be revoked, and the entire outstanding balance of the payment plan will become due immediately. I understand that I will not be entitled to a refund on any prior payments made.

By purchasing on a payment plan, I accept responsibility for this commitment in full, taking into consideration any changes that may occur in my personal circumstances.

Changes to Live Meetings

Whilst every effort is made to avoid changes to any meeting, Expert Empires reserves the right to make changes to venues, speakers, or dates if necessary. In this case you will be notified no later than 30 days before the meeting. Expert Empires reserves the right to change venues of live meetings to anywhere within a 25 mile radius up to 4 weeks before the meeting itself. Expert Empires also reserve the right to change speakers.

All advertised times are approximate and subject to change. It is Your responsibility to make appropriate arrangements to ensure that You arrive at the Venue in sufficient time in case the Meeting starts early, and to ensure that you are able to stay until the close of the meeting, should You wish to, if it overruns. We will not be responsible to make any refund or meet the costs of any alternative travel arrangements or for any loss of enjoyment or other indirect loss as a result of a Meeting not running to the precise advertised times.

Whilst every effort is made to ensure all meetings run as planned, in certain exceptional circumstances beyond our control, cancellation, postponement or alteration of the Meeting may be necessary. This includes, but is not restricted to, natural disasters, acts of terrorism, and speaker illness. In the event of any cancellation, postponement or alteration You will not be entitled to a refund. No scheduled speakers may be considered as headline acts, regardless of their relative fame or prominence in the billing, and so cancellation by a speaker / artist will not entitle You to a refund, regardless of their position on the bill.

It is Your responsibility to check that the Meeting has not been cancelled, rescheduled or altered. Information on such matters will be made available on behalf of Expert Empires as soon as reasonably practicable via email. Customers are advised that circumstances giving rise to cancellation, postponement or alteration can sometimes arise immediately prior to a Meeting.

Money Back Guarantee

If you don't get a positive return on your investment within 12 months, you are entitled to a full refund, providing you engage fully in the programme and honour the following commitments:

By joining our Mastermind programme, you are committing to: Attend all Mastermind meetings, Sales days, and Coaching days, for the full duration; Book and attend all 121 coaching calls/sessions, Implement all items detailed in your strategic planning document; and ask our team for help when you need it.

In the event that you do not meet any or all of your commitments, you will not be entitled to a refund.